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REGISTRATION

A new user must register into the portal. Facebook and Google login is also enabled.

Click on Register to open the registration form.
The registration form can be Auto-filled using:

1. Aadhaar

Enter the Aadhar Card Number and Generate the OTP which would be sent to the registered mobile number of the corresponding Aadhar Number. An alert pops up indicating the same.

Enter the OTP received and click submit to auto-fill the form.
2. Ration Card

Enter the Ration Card Number and Mobile Number to generate the OTP.

Enter the OTP received and Click on submit to Auto-fill the form.
LOGIN

All users can login to the CMDRF portal using the user name and password registered. Password reset option is also available.
Forgot Password

Enter the Email Id/ Username to generate an OTP to the registered Email Id

Enter the OTP received and click on submit.
Enter the required New Password and Confirm it to Change Password.

User Board

Click on Switch to CMDRF PORTAL
Verify the profile with an Aadhar or Ration Card.

**Saved Applications**

It lists applications that are yet to be submitted. By clicking on update you can update it.

**Submitted Applications**
It lists the applications that are already submitted. By clicking on status we could know its current status.

**New Application**

Click on New Application and Verify your Mobile Number and Email Id (only the first time when you submit an application). An OTP will be sent to both registered Email Id and Mobile which should be entered here.
This helps to file an application in just four steps:
1. Type of Financial Assistance

Fill the required fields and click Save and Proceed.

2. Income and Account Details

The bank account and financial details are to be submitted.
3. Upload Files

All the mandatory documents are to be uploaded.

4. Review and Submit

Details given can be reviewed once again, as the application once submitted cannot be edited further.
Click on Submit Application and the application gets submitted.

Submitted Application will be listed under Submitted Application tab in User Board
Complaint Status

The status of the submitted application can be known with Docket Number and Mobile Number.